Linewize Solutions Brochure
Early Detection & Intervention

Linewize **Monitor**

Monitor makes digital risks and online behaviour patterns visible early, even in supposedly “safe” spaces, combining AI and human insight to help schools support student wellbeing before issues escalate.



linewize.co.nz

Linewize by Qoria

The Trust Equation...

More New Zealand schools are adopting technologies to understand what students are doing on school devices and to receive proactive alerts when concerning behaviours arise. However, many systems generate unnecessary noise, leading to false positives and alert fatigue.

For example, is a student researching a school project or just playing a game? Is it a real issue or part of normal learning?

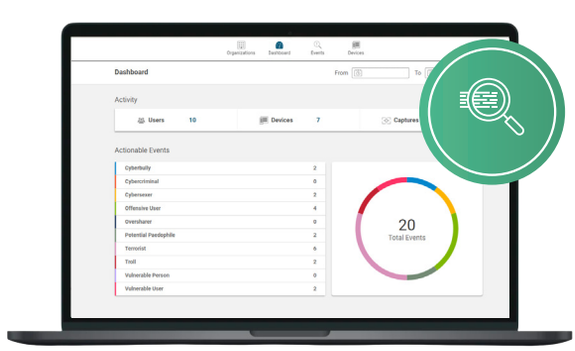
The challenge for schools is getting the right balance between the amount of alerts and reports and the trust and confidence they have in them. Trust in the system is key to making confident decisions and ensuring nothing important gets missed.

Welcome to Linewize Monitor

Linewize Monitor is a real-time digital alerting and reporting solution for wellbeing teams. It helps staff identify and address issues like bullying, offensive language, and other concerning behaviours that could be happening right in front of you during the school day. And, when needed, visibility can be extended beyond school hours for specific groups, like boarders or students of concern.

Unlike traditional systems with binary alerts, which often generate false positives, Monitor uses a 1-5 scale to assess severity, context, and other factors. It also tracks the frequency of behaviours to gauge their seriousness. To provide more context, the platform captures screenshots to help staff make informed decisions.

With a trained human moderation team, Monitor ensures accurate categorisation of alerts **before** they reach the school, giving staff confidence in the system.





How it works

Linewize Monitor is a semi-managed service that combines AI with trained human moderators to identify and alert on negative online behaviours. This powerful combination reduces false positives and enhances the school's ability to respond effectively.

Monitor uses advanced behavioural technology to analyse everything a student types across Google, Office 365, offline documents, web chats, social media, and more.

Low-level alerts are logged in the dashboard with context and screen captures for staff to review when they next log in.

Medium to highest level alerts are escalated to a highly trained human moderation team for review, eliminating any remaining false positives.

Alerts are sent to the school via email or phone, depending on severity.

Schools can also increase oversight for specific groups, such as boarders or vulnerable students, by creating bespoke schedules that fit their needs.

Helping the Right People See What Matters

It's not about having everything in view, but having the right visibility at the right time. With Linewize Monitor, you prevent things happening right under your nose from slipping through the cracks, ensuring the right people have the insights they need to act—before things blow up.



Turning false positives into alerts you can trust or act on with confidence.

Linewize Monitor features & benefits

Alerts you can trust

Alerts are created in real-time and rated 1–5 based on behaviour frequency and severity, so designated staff can focus on what matters most.

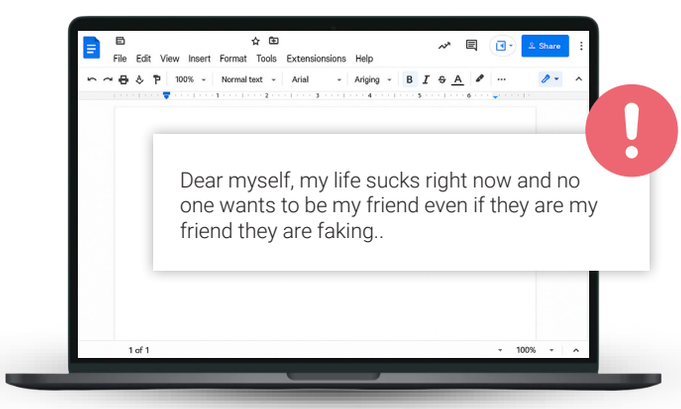
✓ **Grading system**
Low-level risks are logged in the Monitor portal for staff to review the next time they log in. Higher-level risks are communicated to the school's designated staff immediately by email. Highest level alerts, including suspected risks to health or life, are communicated by phone.

✓ **Human oversight**
AI flags behaviour, but only humans can interpret tone, context, and patterns over time. That's why trained moderators review each high-level alert, ensuring only real concerns reach your team—backed by evidence to guide next steps, from student support to parent engagement or wider wellbeing actions.

✓ **Full-screen risk assessment**
The only solution of its kind to risk-assess everything a student types across Google, Office 365, offline documents, web chat, social media and more. Whether the device is online or offline.

✓ **Alerting profiles**
Everyone in a school cares about student wellbeing—but not everyone has the same responsibility or needs the same level of visibility. With Monitor, you can easily set up tailored alerting profiles that define who receives which alerts, and how often.
For example, a Level 3 bullying alert might be sent to the Head of Year, but a Level 5 is sent to the Director of Wellbeing and the Dean.

The bigger the problem, the broader the visibility.



Doing more when it's needed most

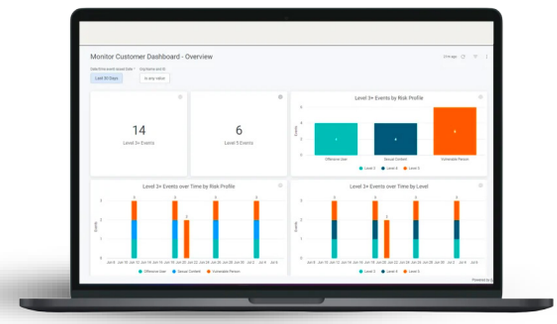
Monitor allows schools to respond to individual needs with precision

- ✓ **Extend visibility when needed:** For particular students of concern or boarders, Linewize Monitor can be extended to run 24/7, letting your staff choose the level of oversight they need to ensure the best outcomes for ALL students.
- ✓ **Detects key wellbeing concerns:** Flags behaviours across seven critical categories, including mental health, bullying, violence, self-harm, suicide ideation, drugs, grooming, radicalisation, and more.
- ✓ **Granular control over visibility:** Schools can customise when monitoring is active and adjust alerting intensity. Schedules and settings can be tailored to specific needs—such as increased oversight for boarders or vulnerable students.

dedicated to keeping children safe



Linewize Monitor features & benefits



Less time investigating, more time helping

Reduces time-consuming investigation, so staff can focus on supporting students, not sorting through data.

- ✓ **Saves time and builds trust:** Staff can focus on students, not admin—knowing they'll be alerted quickly to serious concerns. That means faster support, less manual effort, and greater peace of mind for the whole school community.
- ✓ **Works smarter—online and offline:** Monitor captures risk events even when devices are offline. Once reconnected, data is uploaded and analysed, ensuring nothing is missed.
- ✓ **Fast, low-touch deployment:** Fully cloud-based for easy rollout, with no IT burden and no ongoing need for manual updates or technical upkeep.
- ✓ **Managed by school staff:** Configurable alerting profiles are set by your IT team or designated safeguarding leads ensuring the right people see the right alerts, based on your school's policies and structure.
- ✓ **Flexible monitoring that fits your school:** Control when Monitor is active or inactive. Schedule visibility around school hours, boarding, or after-school programs to align with how your school operates.

none of us is as powerful as all of us

Linewize Monitor
Impact

Linewize Monitor is used by thousands of schools globally. Monitor safeguards over 5 million students every day, providing real-time alerts and insights into their digital activities to the right people, at the right time.

Having the Monitor set up so that I am getting the red flag alerts has been really important because it led to some conversations with children. For a lot of it - it's all innocent, but there have been some that have been really important that I follow up with, and it had led to a really interesting conversation with those children."

Brook Hill
Principal, Netherton School

We have the ability to capture the voice that's created online where a young person might need help or support, Monitor gives us the ability to view that stuff and put the support around someone who might need it."

James Wheaton
Deputy Principal,
Upper Harbour Primary School



27 million

children are supported and protected by our technologies every day.



32,000

schools globally provide better digital safety and wellbeing support because of our solutions.



3 minutes

a child at potential serious risk is found every 3 minutes because of our solutions.

More information

Get in touch

To learn more about Monitor, including a demo, please contact our team. We are waiting to help.

W: linewize.co.nz/solutions/monitor
E: enquiries@linewize.co.nz

Qoria

Linewize is part of Qoria, a global technology company, dedicated to keeping children safe and well in their digital lives. We harness the power of connection to close the gaps that children fall through, and to seamlessly support them on all sides — at school, at home and everywhere in between.

Find out more
www.qoria.com



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